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|  | | |  | GRETEL A. LACORTE |
| SummaryA positive and pleasant individual with 10 years of experience in Restaurant industries and Luxury hotels in the Philippines, Cruise line and infused with a Bachelor’s degree in Hotel & Restaurant Management (HRM). A person with a strong sense of responsibility, keen to details, knowledgeable on computer programs & POS and fast learner to deliver consistent and excellent customer service and improving operational turnaround.Experience **January 2017–June 2020**  Café Attendant **•** Food & Drink Server **•** **VIKINGS OCEAN CRUISES**  **March 2016–December 2016**  Restaurant Supervisor**•** **Paradise Dynasty Manila Conrad Hotel**  **August 2015–February 2016**  Cocktail and Food Server/Receptionist **•** **Solaire Hotel Resorts & Casino**  **December 2014–July 2015**  Front Desk Attendant **•** **City of Dreams Manila – Resorts, Hotel & Casino**  **October 2012 – October 2014** Receptionist **•** **Globe Tower Philippines**  **December 2010–August 2012**  Senior Outlet Hotel Cashier**•** **Midas Hotel & Casino**  **March 2010–September 2010**  Receptionist/ Food Server **•** **Diamond Hotel Philippines** Education **Our Lady of Fatima University, Manila, Philippines**   * 2006-2010**•** **Bachelors of Science in Hotel & Restaurant Management**  Seminars and Trainings  * November – December 2019 **U.S Public Health Training in Miami Florida** * November 26-28 2020 **Refresher on Basic Training 16Hrs**   **Maritime Industry Authority**   * June 30 – July 9 2014 **Basic Training 60.5 Hrs** * January 4 - January 5 2016 **Proficiency in Crisis Management and Human Behavior Training** * March 2008 **- Fidelio Seminar in De La Salle College of St.Benilde Manila,Philippines**  Personal Information **Age** : 31  **Civil Status** : Single  **Weight**: 120 Lbs  **Height**: 5’6  **Birthdate**: October 19, 1989  **References**   * David Guevarra - **Operations Manager in Paradise Dynasty Conrad Hotel Manila** 09173008883 * Arnold Oriarte **– Head Operations Manager of City of Dreams Manila** 09178612030 * Grace Mercado – **Restaurant Manager in Diamond Hotel Philippines** 5283000 |
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