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|  |  | GRETEL A.LACORTE |
| SummaryA positive and pleasant individual with 10 years of experience in Restaurant industries and Luxury hotels in the Philippines, Cruise line and infused with a Bachelor’s degree in Hotel & Restaurant Management (HRM). A person with a strong sense of responsibility, keen to details, knowledgeable on computer programs & POS and fast learner to deliver consistent and excellent customer service and improving operational turnaround.Experience**January 2017–June 2020**Café Attendant **•** Food & Drink Server **•** **VIKINGS OCEAN CRUISES****March 2016–December 2016**Restaurant Supervisor**•** **Paradise Dynasty Manila Conrad Hotel****August 2015–February 2016**Cocktail and Food Server/Receptionist **•** **Solaire Hotel Resorts & Casino****December 2014–July 2015**Front Desk Attendant **•** **City of Dreams Manila – Resorts, Hotel & Casino****October 2012 – October 2014** Receptionist **•** **Globe Tower Philippines****December 2010–August 2012**Senior Outlet Hotel Cashier**•** **Midas Hotel & Casino****March 2010–September 2010**Receptionist/ Food Server **•** **Diamond Hotel Philippines**Education**Our Lady of Fatima University, Manila, Philippines*** 2006-2010**•** **Bachelors of Science in Hotel & Restaurant Management**

Seminars and Trainings* November – December 2019 **U.S Public Health Training in Miami Florida**
* November 26-28 2020 **Refresher on Basic Training 16Hrs**

 **Maritime Industry Authority*** June 30 – July 9 2014 **Basic Training 60.5 Hrs**
* January 4 - January 5 2016 **Proficiency in Crisis Management and Human Behavior Training**
* March 2008 **- Fidelio Seminar in De La Salle College of St.Benilde Manila,Philippines**

Personal Information**Age** : 31**Civil Status** : Single**Weight**: 120 Lbs**Height**: 5’6**Birthdate**: October 19, 1989**References*** David Guevarra - **Operations Manager in Paradise Dynasty Conrad Hotel Manila** 09173008883
* Arnold Oriarte **– Head Operations Manager of City of Dreams Manila** 09178612030
* Grace Mercado – **Restaurant Manager in Diamond Hotel Philippines** 5283000
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|  |  | 1148 Jorenz Street Tanada Subdivision Brgy Gen.T De Leon Valenzuela City  |
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|  |  | 09260513975  |
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|  |  | greden110519@yahoo.com  |
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